

THE NEST

RESIDENT HAPPENINGS AT HEARTWOOD

JANUARY 2025

MESSAGE FROM THE MANAGER

Dear Heartwood Residents,

Happy New Year! I hope this message finds you well after a joyous holiday season. We are excited to share that we have officially completed our first 90 days as your new HOA management company. During this time, we have made significant improvements to our processes and community structure, ensuring smoother operations and a stronger foundation for Heartwood's future.

December was truly magical at Heartwood, from the first annual Heartwood Christmas tree lighting to our wonderful Brunch with Santa. These events highlighted the incredible spirit and warmth of our community. Thank you for making the season so special with your kindness and participation.

Looking ahead to 2025, we are thrilled to bring even more opportunities for connection and growth. Our events calendar will feature seasonal celebrations, activities and events for kids, workshops, and fitness classes—a wonderful way to connect with neighbors. Additionally, we will continue to enhance our community through planned upgrades and initiatives, ensuring Heartwood remains a welcoming and vibrant place to call home. Lastly, your first bi-annual HOA assessment was posted in your Resident Portal on January 1st. If you have any issues or questions about your bill, please don't hesitate to reach out to us. And stay informed about community news and events by visiting our website at www.heartwoodlife.com. Your engagement is what makes Heartwood truly shine, and I'm honored to serve such a vibrant and caring community.

Here's to a fantastic year ahead filled with growth, connection, and new memories!

Cheers!

Danielle Hopper

IMPORTANT COMMUNITY INFORMATION

HOA OFFICE



HOA Office Hours

The HOA Office is open Monday - Friday | 9:00am - 5:00pm

If you are stopping by during normal business hours and we are not in the office please call 912.805.4422.

After-Hours Emergency

For any after-hours Association-related emergencies, please call our 24/7 RESIDENT SUPPORT LINE at 866.378.1099

Bleu Coat Kitchen



Business Hours

- Monday: Closed
- Tuesday - Thursday: 8:00am - 2:00pm
- Friday: 11:00am - 8:00pm

IMPORTANT COMMUNITY INFORMATION



Manage & Pay Your Charges & Assessments Online

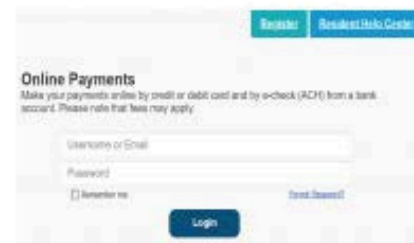
We provide a convenient and secure way for you to manage and make payments online through **ClickPay**. Get started by following the instructions listed below.

Step 1

Creating Your Profile

Visit login.clickpay.com/firstservice, click **Register**, and then create your online profile.

Account Already Exists?
If you receive a message stating that an account already exists, you have already been pre-registered within ClickPay. Click the link within the activation email sent to you or simply request a password reset link to gain you access to your existing profile.



Step 2

Connecting Your Property

Enter the FirstService Residential account number found on your statement or coupon and the Last Name listed on the property agreement.

Last Name Entered Not Working?
Try the co-owner last name or if a business, the full name of the business associated with your unit.

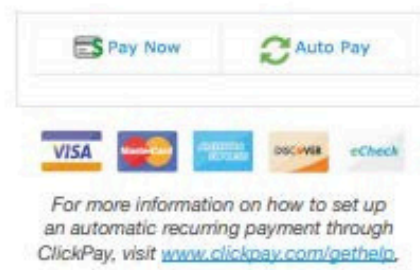


Step 3

Setting Up Payments

From the home screen, select **Auto Pay** in order to set up automatic recurring payments or select **Pay Now** to make one-time payments.

Adding a Payment Option
When setting up one-time or automatic payments, you will be required to select a new or existing payment option. Setup Recurring ACH payments for **FREE** or credit and debit card for a nominal fee.

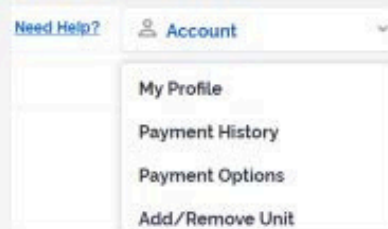


For more information on how to set up an automatic recurring payment through ClickPay, visit www.clickpay.com/gethelp.

Managing Your Account

From the home screen, select **My Account** in order to:

- ✓ Manage or Update Your Profile
- ✓ View Your Online Payment History
- ✓ Manage or Add/Remove Payment Options
- ✓ Add or Remove additional properties



Need Additional Help? Visit www.ClickPay.com/GetHelp or call 1.888.354.0135 (option 1).

IMPORTANT DATES AND COMMUNITY EVENTS

**2025 Annual HOA Assessments:**

Your bi-annual HOA dues have been posted in your resident portal and are due no later than January 10th, 2025.

**Flow Yoga:**

January 6th, 13th, 20th and 27th
6:30pm at The Outfitters Yoga Room.

**Hike the Hill:**

Every Thursday at 12:00pm beginning on January 9th.

**Live After Five:**

Friday, January 10th at The Outfitters from 5:30pm - 7:30pm.

**National Bagel Day - Bagel Bar + Grab & Go Breakfast:**

Wednesday, January 15th at The Outfitters at 7:00am.

**Board of Directors Meeting:**

January 21, 2025 at 6:00pm. Virtual Meeting via Zoom.

**Bē Health and Well Being Annual Health Screenings:**

January 22nd from 7:00am - 9:15am at the St. Joseph's/Candler Facility.

**National Pie Day - Pie Bar Social:**

January 23rd at The Outfitters from 5:30pm - 7:30pm.

**Bē Health and Well Being Kid's Camp:**

February 17th - 18th.

Resident Portal Event Calendar

For more event details, click the link
to view them in the Resident Portal.



Maintenance Tip

With the colder months upon us our Maintenance Supervisor, Lee Smith recommends taking a few important steps to prepare and protect your pipes when temperatures begin to drop.

- Let faucets drip slightly to keep water flowing to prevent pipes from freezing.
- Disconnect outdoor hoses and shut off outside water valves.

Lifestyle Tip

2025 is a new year, and a new opportunity for you to embrace Heartwood's enhanced lifestyle! Our Lifestyle Director, Kayla Chambers recommends breaking your new years resolutions into smaller and more actionable steps.

- Use techniques like SMART goals (Specific, Measurable, Achievable, Relevant, Time-bound) to maintain focus and track progress effectively.
- A structured morning will set the tone for a positive and productive day!

HAPPY
2025
NEW YEAR



Nature around the Nest



Heartwood's purpose is to provide an enhanced lifestyle while sustaining the deep roots and old soul of Richmond Hill, Georgia. From armadillos to beautifully woven bird nests, Heartwood is full life and nature!



Woof! My Fave Homemade Dog Treats Recipe (From the paws of Franco)

Hey hoomans! It's your favorite furry friend here, and I've got a treat recipe that'll make your tail wag! So, get ready to bake some tasty bites that'll have me drooling before they're even in the oven.

Let's get started, shall we?

Ingredients

- 1 cup peanut butter (make sure it's xylitol-free, because I love my peanut butter, but it's gotta be safe!)
- 1/2 cup pumpkin puree (yep, I love this stuff, especially when it makes my tummy feel good!)
- 2 cups whole wheat flour (I love the crunch, and it's good for my digestive system!)
- 1 egg (just one, because I don't need to be too full of myself)
- 1/4 cup chicken broth (ohhh, this makes it smell soooo good!)

Directions

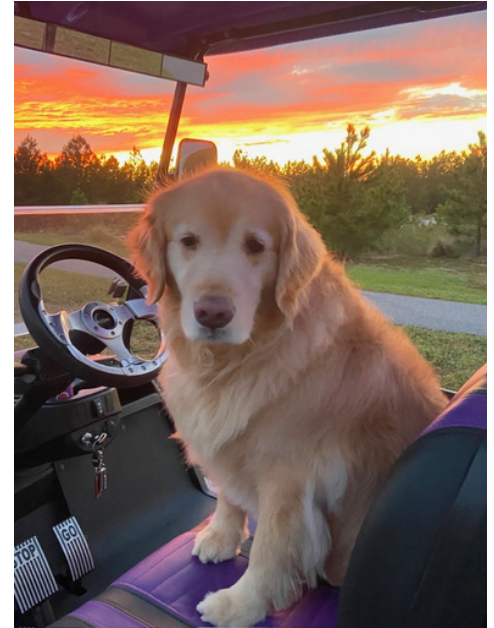
1. Preheat the Oven: Get that oven preheated to 350°F (175°C). That's the perfect temperature to bake up some golden goodness—just like me!
2. Mix the Wet Ingredients: In a big bowl, stir together the peanut butter and pumpkin puree. I'd totally help if I could, but my paws aren't great at stirring. You can also add the egg here, but no raw eggs for me to snack on (I can't wait for these to bake!). Pour in the chicken broth for some extra tastiness!
3. Add the Flour: Slowly add the flour into your wet ingredients, one scoop at a time. Mix, mix, mix! I'm so excited, I can barely sit still. You'll know it's ready when the dough sticks together and is easy to roll out. If it feels too sticky, just add a little more flour.
4. Roll and Cut the Dough: Flour your counter (or just make a mess with me and roll it right on the floor, it's fine). Then, roll the dough out to about 1/4 inch thick. Use a fun cookie cutter (I'd love a bone shape, just sayin') or just cut them into squares if you're in a hurry.
5. Bake!: Place the cut dough on a baking sheet lined with parchment paper. Pop those treats in the oven and bake them for about 20–25 minutes, or until they're golden brown and firm to the touch. (I'll be sitting by the oven with my nose in the air, I promise.)
6. Cool and Enjoy: Let those treats cool completely before handing me one. Trust me, you'll want them cool so they're safe for me to crunch. I'll be waiting patiently—well, sort of!

Storage

Once cooled, store your delicious homemade treats in an airtight container. They'll last about a week, but I doubt they'll last that long with me around.

So there you go, hooman! Whip up a batch of these yummy doggy treats, and I'll be the happiest pup on the block. Just remember: I might beg you for a second (or third) helping.

😊 Now, where's my treat??





HEARTWOOD
YARD
OF THE MONTH

Yard of the Month

We are excited to announce the launch of our Heartwood Yard of the Month program, recognizing our homeowners who strive to beautifully maintain their property and add to the overall appeal of the Heartwood Community.

Each month, we will select one home to feature as our dedicated Yard of the Month and will showcase them in our email communications, on our website and social media pages. If selected, you will be awarded with a \$50 gift card and will have the honor of displaying the official Heartwood Yard of the Month lawn sign in front of your home to share your achievement with your neighbors.

The first winner will be announced on January 31st!

Bē Health and Well Being

Annual Health Screenings

January 22nd 7:00am - 9:15am

One of the benefits of being a Heartwood resident is having access to the Bē Health & Well-Being® program! Included with access to the program is a complimentary yearly health screening!

Appointments can only be made on the Bē Health app. You will need to enter the Heartwood Community Code.

Please reach out to the health navigator at behealth@sjchs.org with any questions or to acquire the Community Code.



HEALTH AND WELL-BEING



Rules and Policy Reminder

Friendly reminder that dogs/pets must be kept on leashes at all times when outside of your residence. Additionally, the following rules must be followed at all times and failure to do so may result in a violation notice. Thank you for following these rules to help keep Heartwood clean and safe!

- No pets are allowed in the playground, pool, or other amenity areas.
- You must clean up after your pet. There are pet waste stations located throughout our community.



Resident Highlights

December was truly a magical time at Heartwood. From our Inaugural Christmas Tree Lighting ceremony to Brunch with Santa, there were so many wonderful memories made!

Click on the photos to access the full photo albums that captured these magical memories!

